

ALL

Below is a note from Tatiana, Marketing Manager at Hedonism Resort about a limited fire in a few GVNS rooms (near the spa and fitness center). We have received no official information about specific room numbers that are out of service in the GVNS category.

Images below were sent to me by one of our host couples already in Jamaica who obtained them locally. This may be old news but I wanted to insure everyone has seen the info. provided by the resort so we're all on the same page.

Let me know if you have any questions. Thanks again for your support.

Jim Bailey, Castaways Travel



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To our partners:

Thank you for your messages of support during this time. Please see attached our official statement (below) on the events. We want to advise you that the damage was contained to the spa block - Garden View Near Spa (GVNS) room category. Once we receive the final assessment from the fire department, we will provide more information. Our priority is to upgrade any affected guests or compensate any guests who are downgraded. This is of course subject to availability. We will try our best not to walk any guests to another resort. However, this may be unavoidable, and we ask that you inform your clients prior to arrival.

Tatiana Answer, Sales & Marketing Manager, Hedonism II

\*\*\*\* See Next Page\*\*\*\*



## **Official Statement from Hedonism II Resort:**

We regret to inform our valued community about a fire incident that occurred today at the Hedonism II Resort. First and foremost, we are immensely grateful that all guests and staff are safe, with no reported injuries. The local fire brigade swiftly intervened and has stabilized the situation. The cause of the fire is currently under investigation. The safety and well-being of our guests and team members remain our top priority. We deeply appreciate the immediate support and understanding of our community during this time.