



## DEAR VALUED PARTNER,

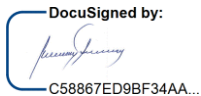
We have an important update to share with you. After 20+ successful years, Karisma Hotels & Resorts will no longer manage and operate select Grupo Lomas properties, which includes El Dorado Spa Resorts, Generations Riviera Maya, Palafitos Overwater Bungalows, and Hidden Beach Resort. This change will take effect as of December 1, 2023.

Grupo Lomas will be personally reaching out to you to ensure a smooth transition and handle the processing of your account.

We want to express our sincere gratitude for your support over the past 20+ years in helping Karisma solidify the positioning of these Grupo Lomas hotels. Rest assured, we value your partnership and will continue to provide the same level of service and quality you've come to expect.

We look forward to our continued partnership for all Karisma Hotels & Resorts brands including Margaritaville Beach Resorts within the Island Reserve Collection, Margaritaville St. Somewhere Holbox Island, Margaritaville Beach Resort Belize, Azul Beach Resorts, Nickelodeon Hotels & Resorts Punta Cana, and Nickelodeon Hotels & Resorts Riviera Maya which will continued to be managed by Karisma Hotels & Resorts.

Best regards,

DocuSigned by:  
  
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